



Dr. Cathy Findlay BDS
Dr. Michael Cooke BDS
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Cancellation Policy

Holland Park Family Dental Practice has a 24 hour cancellation policy (48 hours for Saturday appointments). Any cancellations that occur well before the scheduled appointment time are able to be re-booked with no financial penalty.

Any subsequent cancellations that occur within the 24 hour period before the scheduled appointment may result in a cancellation fee being applied, or a non-refundable deposit being paid toward your next appointment.

If you make a booking and fail to attend the scheduled appointment (and have not contacted the practice to cancel the appointment), you may be charged a cancellation fee, or be asked to pay a non-refundable deposit toward your next appointment.

Due to the scarcity of Saturday appointments available, any Saturday appointments that you fail to attend will need to be rescheduled to a Monday - Friday appointment time slot.

